



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

# WE HEAR YOU

FEEDBACK REPORT  
GORDON FAMILY YMCA

September 2018

At your Gordon Family YMCA, it is our mission to serve the members and our surrounding community in profound and impactful ways. We constantly seek your help in maintaining this culture of giving through taking comments about your experience in our facility and with our staff.

1

We heard that you love our adult Open Studio art class! It's a great chance for advanced students to work on their own art projects with the guided expertise of an instructor. This class will shift to Friday mornings during our Fall 1 session. Did you know we have other adult painting classes as well? Check out Acrylic Painting on Thursday mornings, Digital Drawing and Painting on Thursday evenings, and several art classes for the whole family to take together! Reach out to Leah Marlow for more information at [lmarrow@ymcapkc.org](mailto:lmarrow@ymcapkc.org).

2

Since August, Precor has been coming to perform preventative maintenance to all our machines 4 times per month. We are confident this will keep all of our machines up & running to the best of their ability throughout the year!

3

Thank you for your feedback regarding the drinking fountain on the pool deck. We spent some time getting it cleaned up and have added it to our cleaning routine to ensure we maintain the cleanliness. Thank you for bringing it to our attention.

4

Thank you for your feedback regarding usage in the Teen Center. As of our Fall 2 session, we will be creating more opportunities for our members to experience the equipment in this area. We will be dedicating Teen Time for ages 12-18 from 3:30-5:30pm as well as Youth Time from 5:30-8pm. Family Time will be available from 8pm-Close each night as well as all day on Saturdays and Sundays. During Family Time, parents must be present with their children at all times. We hope that this will enhance our families' experience here at the Gordon Family YMCA. If you have any questions, please contact our Youth Director, Caitlin White at [cwhite@ymcapkc.org](mailto:cwhite@ymcapkc.org).